



# IMPORTANT

## Guest Arrival information

*Welcome to Nettlecombe Farm, we are delighted to welcome you here and we look forward to meeting you around the farm during your stay. You are very welcome to come up to knock on the main farmhouse door to see us during office hours. Our cleaning staff, maintenance and animal keepers are all on hand to answer any questions at all so please do introduce yourself to them and ask any questions you may have.*

- ✓ **On arrival, please call 01983 730783** to let us know you have arrived and so that we can answer any questions you may have.
- ✓ **Feeding tours** – Please read the information provided separately on the feeding tours.
- ✓ **Treasure hunt & colouring pages** - These are provided in the welcome pack for you, we hope you enjoy them 😊
- ✓ **Empty the bins** during your stay into the red BIFFA bins at the entrance the main farmyard.
- ✓ The centre of **Whitwell** village is down to the bottom of Nettlecombe Lane, turn left and you will find a garage & petrol station on the left and the White Horse Inn on the right. Bookings are required for the White Horse Inn by calling 01983 730375

- ✓ The village of **Niton** is 2 miles up the road. Turn left at the bottom of Nettlecombe Lane, past the garage, turn right at the church and Niton is at the end of the road at a crossroads and has:
  - ✓ **Post Office** 01983 730280
  - ✓ **Norris grocery store** 01983 730275
  - ✓ **Doctors Surgery** 01983 730257
  - ✓ **Pharmacy** 01983 730240
  - ✓ **White Lion pub** 01983 719402
  
- ✓ **Dogs** – Please ensure that your dogs do not go on beds & furniture during your stay, please pick up their poo, also please keep on a lead while around the farm & animals.
  
- ✓ **Play areas** – ALL children must be supervised on the play areas.
  
- ✓ **Hand Sanitiser** – is available in each of the play areas, near to the chickens & the alpacas. Please feel free to use this when visiting the different areas of the farm and again when you leave.
  
- ✓ **Washing machine & Dryer** – These are only for use by **Oats, Wheat, Barley** and **Robin** (dryer). All other properties have a washing machine & dryer in them.
  
- ✓ **Departure checklist** - Please familiarise yourself with the departure checklist for the day you leave. Check out is **9.30am**.

*Thank you from all at Nettlecombe Farm, if you have any questions at all, please do not hesitate to contact us on 01983 730783. We look forward to seeing you during your stay. ☺*