

Advice for guests with COVID-19 symptoms

Symptoms are:

A new, continuous cough

A high temperature

A loss or change in your sense of smell or taste

Guests who have symptoms should:

Immediately self-isolate

Tell your accommodation provider immediately

Book a test straight away at gov.uk/get-coronavirus-test or call 119

Use the postcode for your accommodation:

The Isle of Wight PCR testing centre is at:
**Newclose County Cricket Ground,
Blackwater Road,
Newport PO30 3BE**

Test results

- If your test result is negative; continue with your visit.
- If your test result is positive; arrange to return home. **All guests in your party will need to self-isolate and return home.**
- Tell your accommodation provider what you are doing.
- Do not wait for your results if they have not arrived by the time you are due to leave.
- If you need further health advice call 111 or a GP.
- If you are unwell and cannot return home, you will be expected to pay all costs to your accommodation provider.

Getting home if you have a positive test result:

If travelling by vehicle:

- If you booked your ferry through your accommodation provider, contact them by phone. They will amend your booking.

Otherwise:

- Red Funnel – 023 8001 9192 (calls are charged at a local rate).
- Wightlink – 0333 999 7333 (calls are charged at a local rate).

Confirm that COVID-19 is the reason for your booking amendment. You will be required to remain in your vehicle during your crossing.

If you do not have a vehicle you should arrange for COVID-19 vehicle transport home. If you can't do this, you must make arrangements with your accommodation provider to self-isolate in your accommodation until the end of your booking or transport is confirmed, whichever is sooner.

If you need help to arrange transport home please contact the Isle of Wight coronavirus helpline on: 01983 823600.

For up to date information about COVID-19 and where to get LFT rapid response tests go to keeptheislandsafe.org

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